

HMC Refund Policy

HMC policy is that refunds are not available, except where the following circumstances apply:

1. **Neither the club nor any club member has lost out.** Examples of this could be because:
 - a) another person was able to take the place. Vacant trip positions will be allocated before refundable positions.
 - b) the club only had to pay for the people attending (eg. most campsites) and no member was left on the waiting list with a space available.
 - c) there was enough advance notice to change the club booking.

2. The **club or a club member has lost out** but
 - a) there were exceptional circumstances affecting the individual where it would be unethical not to refund. Illness or work issues will not generally be accepted.
 - b) at the committee's discretion it would be detrimental to the club to not give a refund.

It is up to the individual to request a refund. All decisions to refund are ultimately at the committee's discretion.